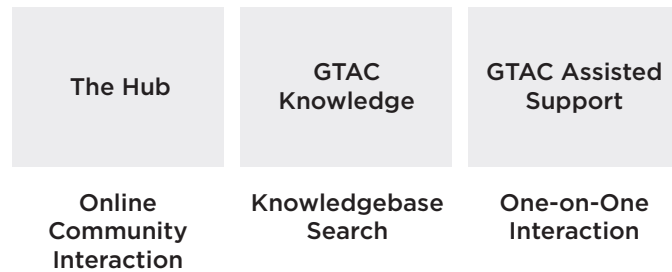


Connect. Share. Get Answers.

PROVIDING 3 EASY WAYS TO GET YOUR QUESTIONS ANSWERED

WHAT'S IMPORTANT TO YOU?

- Do you want to connect, collaborate and share information with the Extreme Networks community, peers, Global Technical Assistance Center (GTAC) engineers, and other Extreme Networks experts online?
- Would you prefer to search an online knowledgebase to get your product and services questions answered?
- Do you prefer one-on-one interaction with GTAC engineers for problem resolution, based on your contracted entitlement or warranty?
- Is ready access to network problem resolution valuable to you?



The Hub

If you would like to connect with your peers in the Extreme Networks community and share best practices, The Hub is the place for you. You can also get answers to your questions, any time of day, 365 days a year.

We want you to have the best experience possible with Extreme Networks products. We built The Hub as a way for you to engage with the community and take advantage of all of the expertise available at your fingertips.

GTAC Knowledge

We live in a day and age where people don't always want or need to talk with another person to get an answer to a question. GTAC Knowledge enables you to search and find answers to questions on your Extreme Networks products and services.

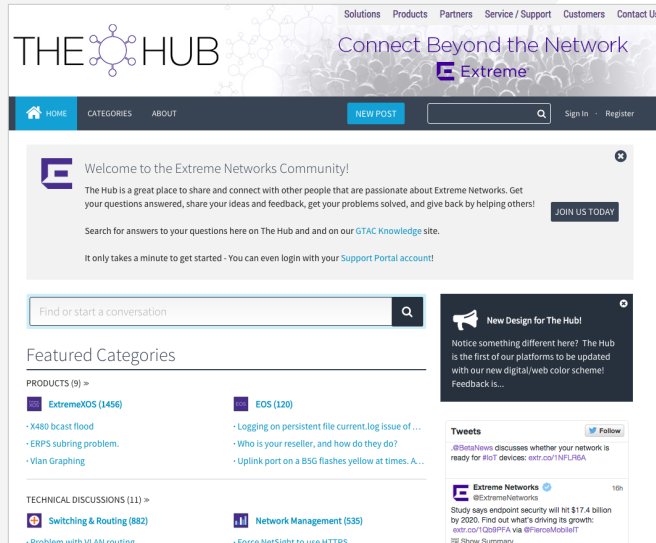
At your convenience, you can access articles and posts that address your questions and issues. You'll want to check back periodically as we publish new information almost daily.

GTAC Assisted Support

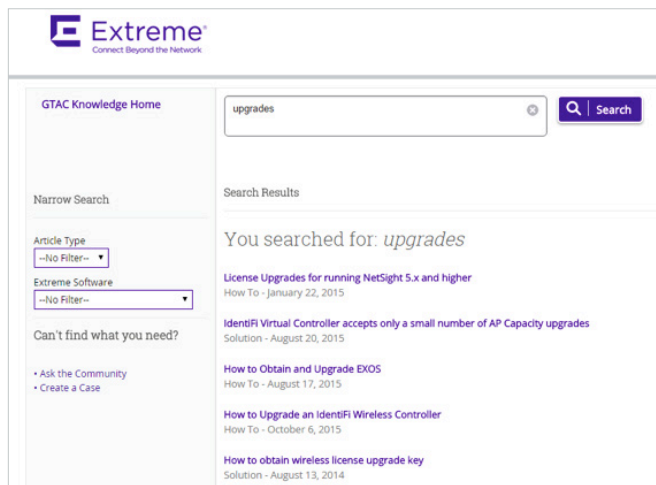
Most of the time, The Hub and GTAC Knowledge can address your questions and provide you with the information you need to make informed decisions. However, when you have an urgent or complex issue or question or you have privacy or confidentiality concerns, our GTAC engineers are available to assist you.

You can log a case via our Extreme Networks Support Portal or contact us by phone. Our GTAC engineers are committed to providing you with the best support experience possible. Remember to check your service contract or warranty for your level of entitlement.

The Hub provides an easy to use interface so you can connect and communicate with our Extreme Networks community, GTAC engineers and other experts.



GTAC Knowledge enables you to search for relevant topics quickly and easily and find a variety of information to address your questions.



Try out The Hub by going to:
<https://community.extremenetworks.com/>



Try out GTAC Knowledge by going to:
<https://gtacknowledge.extremenetworks.com/>

Have questions? Please contact your sales representative or community@extremenetworks.com



<http://www.ExtremeNetworks.com/contact> / Phone +1-408-579-2800

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