

Technical Training Exam Policy

Traditional Classroom

- At the conclusion of the class, the instructor will provide students with the applicable exam codes.
- The instructor will proctor the certification exam.
- The exam will be closed book.

Students get maximum two attempts to pass the certification examination on the last day of class.

- The exam code will only be valid for the day of the exam.
- Should the student score a grade below 56, the instructor reserves the right to deny the student a second attempt at the exam (the student will be instructed to spend more time with the kit and review the material prior to attempting the exam in the future).
- If the exam is taken at the time of the class, there is no additional cost for the exam.
- If the student fails the exam twice then they must wait a minimum of 1 week before purchasing another exam.

eLearning

- At the conclusion of the course, the student will be automatically enrolled into the relevant exam.
- The exam code will be valid for 45 days.
- Students will be able to take the exam at their own convenience.
- Exam will not be proctored.
- Students will only be provided with a single exam code.
- If the student fails the exam then they will have to purchase another exam code.

Virtual Instructor-Led Classroom

- At the conclusion of the class, the instructor will provide students with the applicable exam codes.
- The exam code will be valid for 45 days.
- Students will be able to take the exam at their own convenience.
- Exam will not be proctored.
- Students will only be provided with a single exam code.
- If the student fails the exam then they will have to purchase another exam code.

Purchased Exams

- Anyone who purchases an exam code via Purchase Order or Credit Card will be issued a single exam code for that purchased exam.
- The exam code will be valid for a period of 45 days from date of issue.
- Exam will not be proctored.
- If the student fails the exam then they will have to purchase another exam code.

Terms and Condition of Use

Extreme Networks, Inc. reserves the right to withdraw any certification achieved where Extreme Networks determines that the student has cheated during the exam.

In the event where a student has taken the exam un-proctored but deemed to have cheated then the student will be asked to take another exam (at no cost) either when an Extreme Networks representative visits their site or the next time the student undertakes a classroom based class.

Extreme Networks, Inc. reserves all rights to its materials and the content of the materials. No material provided by Extreme Networks, Inc. to a Partner (or Customer, etc.) may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording, or by any information storage or retrieval system, or incorporated into any other published work, except for internal use by the Partner and except as may be expressly permitted in writing by Extreme Networks, Inc.

This document and the information contained herein are intended solely for informational use. Extreme Networks, Inc. makes no representations or warranties of any kind, whether expressed or implied, with respect to this information and assumes no responsibility for its accuracy or completeness. Extreme Networks, Inc. hereby disclaims all liability and warranty for any information contained herein and all the material and information herein exists to be used only on an "as is" basis. More specific information may be available on request. By your review and/or use of the information contained herein, you expressly release Extreme Networks, Inc from any and all liability related in any way to this information. A copy of the text of this section is an uncontrolled copy, and may lack important information or contain factual errors. All information herein is Copyright ©Extreme Networks, Inc. All rights reserved. All information contain in this document is subject to change without notice.

For additional information refer to:

<http://www.extremenetworks.com/company/legal>



<http://www.extremenetworks.com/contact> / Phone +1-408-579-2800

©2017 Extreme Networks, Inc. All rights reserved. Extreme Networks and the Extreme Networks logo are trademarks or registered trademarks of Extreme Networks, Inc. in the United States and/or other countries. All other names are the property of their respective owners. For additional information on Extreme Networks Trademarks please see <http://www.extremenetworks.com/company/legal/trademarks>. Specifications and product availability are subject to change without notice. 19863-0117-23